AYEZ LA... DOG ATTITUDE AMOUR - COMPLICITÉ- DISCIPLINE

SAS DOG ATTITUDE 06 - SIRET: 999 410 145 00018
454 chemin de l'Oratoire, 06250 Mougins
06 48 18 21 90 - raclin.sandrine@orange.fr

By appointment only - Drop-off before 4 pm - Pick-up before 5 pm

Exceptionally until 6 pm by prior agreement. Closed on Sundays and public holidays.

1 - OWNER / AUTHORISED REPRESENTATIVE

Capacity * - one choice ☐ Owner ☐ Authorised representative

Full address: number and street, locality, further details if needed *

Postcode * Town / City * Country *

Telephone * Email *

Emergency contact (name and telephone):

2 - PET DETAILS

Name *: **Species *:** **Sex *:** ☐ F ☐ M

Date of birth: Last vaccination: Identification *:

Useful information: health, history, medication, allergies, behaviour, needs...

DOCUMENTS REQUIRED FOR VALIDATION

Identity document; proof of address less than 3 months old; proof of ownership and vaccination records. Future stay: deposit of one third of the stay. Same-day admission: payment in full.

I - PARTIES TO THE AGREEMENT AND BOOKING

This agreement is between Dog Attitude and the pet owner or authorised representative. A regular client is a client whose pet has already completed at least one confirmed stay; all other clients are new clients. For a new client, a remote request is a pre-booking only: it is not acceptance, final confirmation or a contract. Validation takes place on site after the necessary information has been checked. For regular clients only, Dog Attitude may accept remote confirmation and a bank-transfer deposit. Mandatory rules applicable to distance contracts remain applicable.

II - HEALTH RECORD AND VACCINATION ADMISSION

Required vaccinations must be current. Dogs: distemper, hepatitis, parvovirus, leptospirosis and kennel cough (CHPPIL + kennel cough). Cats: feline leukaemia, coryza and typhus. Vaccination evidence must be supplied at least 8 days before arrival. Rabies: applicable legal requirements, in particular for dogs, cats and ferrets entering or returning from abroad; primary vaccination: 21 days, with formalities depending on origin.

During a visit, Dog Attitude checks vaccinations directly. Without a prior visit, send a clear photograph of the relevant health-record page and all necessary information in one email. Otherwise, the booking cannot be finally validated. The original health record is handed over on arrival and remains available during the stay. Deworming and parasite treatment are strongly recommended.

BOARDING PLANS - DAILY RATES

DOGS - Total daily price according to number of dogs

PARK 1 dog: EUR 24 | 2 dogs: EUR 40 | 3 dogs: EUR 50 | 4 dogs: EUR 60

BOX 1 dog: EUR 19 | 2 dogs: EUR 35 | 3 dogs: EUR 46 | 4 dogs: EUR 54

Dog kept alone outside peak season: Park EUR 30/day; Box EUR 25/day (+EUR 6/day).

Dog kept alone in peak season: Park EUR 40/day; Box EUR 35/day. No doubled rate.

Peak season: 1 July to 5 September and 15 December to 5 January inclusive.

SPECIAL CARE

Reactivity towards people: +€6/day.
No repeated surcharge for the same care.
Up to +€12/day in total if distinct constraints make care particularly demanding, following an on-site assessment with the client and before the stay is approved.
Safety Box: €32 or €38/day where applicable.
No double charging. Full details: page 7.

Safety Box: EUR 26/day - Mixed plan: EUR 27/day/dog - Heating: EUR 6/day.

Cats: EUR 14/day/cat, in the manager's home, without a box. Bring usual litter and food. Cats from the same household stay together, never with cats from another household. Ferrets: EUR 10/day/ferret.

DAY COUNT: arrival and departure are both counted. From the 10th to the 15th = 6 days.

Dates: DD/MM/YYYY. No arrival or pick-up on a Sunday or public holiday.

BOARDING PERIOD 1 *

From: to: Plan:

Daily rate (EUR)	Days	Total (EUR)	Deposit (EUR)	Balance due (EUR)

BOARDING PERIOD 2 (optional)

From: to: Plan:

Daily rate (EUR)	Days	Total (EUR)	Deposit (EUR)	Balance due (EUR)

BOARDING PERIOD 3 (optional)

From: to: Plan:

Daily rate (EUR)	Days	Total (EUR)	Deposit (EUR)	Balance due (EUR)

BOARDING PERIOD 4 (optional)

From: to: Plan:

Daily rate (EUR)	Days	Total (EUR)	Deposit (EUR)	Balance due (EUR)

Future stay: deposit of one third of the stay, rounded up to the next euro, without cents. Same-day admission: payment in full. A pick-up date is mandatory.

Drop-off: from 8 am and before 4 pm; pick-up: from 8 am and before 5 pm, by appointment. Exceptionally until 6 pm only by prior agreement. Any extension requires express approval, advance payment and a new agreement.

KEEP THIS AGREEMENT

For a new stay, use an empty period. Day counts are calculated in a compatible reader; amounts remain to be entered. Before sending, use “Check form” on page 4.

III - OWNER'S OBLIGATIONS AND WITHDRAWAL

The owner or authorised representative provides accurate information about the pet and supplies the required documents. For a new client, any remote request is only a pre-booking: it is not acceptance, final confirmation or the conclusion of a contract. Booking is validated on site. For a regular client, Dog Attitude may accept remote confirmation. A new client is never admitted to this process.

IV - LENGTH OF STAY

The agreement states each period during which the pet is entrusted to Dog Attitude and the chosen plan. Boarding is a care service with 24-hour on-call supervision: the arrival day and departure day are both counted and charged, whatever the times. If the pet is collected before the scheduled date, unused days are not refunded except in the cases set out in the termination clause. A credit note may be granted by agreement between the parties, under conditions set by Dog Attitude.

V - DOG ATTITUDE'S OBLIGATIONS / VETERINARY CARE

If signs of illness, injury or a situation requiring medical advice arise, Dog Attitude may have the pet examined by the centre's veterinary practitioner or, if necessary, another available veterinarian. Dog Attitude follows the medical instructions supplied. Veterinary costs, medicines, examinations and care are borne by the owner or authorised representative. In a medical or surgical emergency, Dog Attitude is authorised to take without delay the measures necessary for the pet's health or survival, including where the owner cannot be reached.

VI - PRICES AND PAYMENT TERMS

Prices are stated in euros and are charged per day. For a future stay, a deposit of one third of the stay may be requested when booking; it is rounded up to the next euro without cents. A new client contacting Dog Attitude remotely is only pre-booking and pays no deposit at that stage. When validation and admission take place on site on the same day, the stay is paid in full. For a regular client, Dog Attitude may accept remote confirmation and a bank-transfer deposit. The balance is paid under the terms stated by Dog Attitude and no later than the pet's collection.

VII - LIABILITY

The owner must hold third-party liability insurance for the pet and remains liable for damage caused by it, subject to liabilities legally attributable to Dog Attitude. Group life and increased activity may cause tiredness, weight loss, minor injuries, pad wear or activity-related issues. The owner must report hyperactive, destructive, runaway or aggressive behaviour and any known vulnerability. Damage caused by the pet to facilities or equipment may be charged. Personal items remain the owner's responsibility in the event of loss or damage. Force majeure, unforeseeable events or events inherent in the pet's nature or condition are assessed under applicable law.

VIII - TERMINATION / CANCELLATION

Dog Attitude may interrupt boarding if the pet's behaviour or condition makes care impossible or unsafe. If Dog Attitude cancels before the stay because it cannot provide the service, the deposit is returned, subject to applicable legal rights. If the owner interrupts the stay before the planned date, booked days are not refunded except under a mandatory legal rule or with Dog Attitude's agreement. Owner cancellation: the 45-day rule and six-month credit note are set out on page 5. If the dog dies before the stay begins, the deposit is refunded on veterinary proof, regardless of the cancellation date. All refunds required by law remain due. Force majeure and its effects are assessed under Article 1218 of the French Civil Code and applicable law; no automatic force-majeure refund is promised. The statutory right of withdrawal, where applicable, and all other mandatory consumer rights are preserved.

IX - MEDIATION AND DISPUTE RESOLUTION

After an unresolved prior written complaint, the consumer may refer the matter to the consumer mediator.
Convention reference: D-26-6479.
The parties retain the right to bring proceedings before the competent court.

DISTANCE BOOKINGS - SEE ANNEX ON PAGE 5

New client: a remote request is a pre-booking. Final booking takes place after documents are checked and Dog Attitude expressly validates it on site. Regular client: a booking confirmed remotely is subject to distance-contract rules. The right of withdrawal, its form and the separate 45-day credit-note cancellation rule are explained on page 5.

X - CHOOSING A PLAN AND SHARED BOARDING

When the owner chooses a shared-boarding plan while Dog Attitude offers an individual plan, the owner acknowledges having been informed of and accepting the risks inherent in group life and interactions between dogs.

Even when dogs have been declared sociable by their owners and their compatibility has been assessed by Dog Attitude, an animal's behaviour can remain unpredictable. Interactions connected with play, running, bumping, instinctive reaction, defence or temporary protection of a resource may cause scratches, bites or other injuries.

These risks cannot be totally removed despite normal precautions, dog selection and supervision by Dog Attitude. Where injury results from an inherent interaction risk, without fault or breach attributable to Dog Attitude, veterinary costs and care remain the owner's responsibility. The owner who does not wish to accept these risks may choose an individual plan offered by Dog Attitude.

Choose one plan only *:

☐ Shared boarding: risks explained above accepted.

☐ Individual accommodation.

HEALTH STATUS AND AUTHORISATION FOR CARE

On arrival, the pet must be in good health and show no known contagious disease. Dog Attitude may refuse a sick or dangerous pet. Any health issue, ongoing treatment, serious condition or known specific risk must be reported and accompanied by the veterinarian's prescription where available.

If the pet requires a consultation, examinations, care or urgent medical or surgical intervention, the owner authorises Dog Attitude to take the necessary measures, even if the owner or emergency contact cannot be reached. Veterinary costs, medicines and care are borne by the owner. A boarding representative's journey and handling at the veterinarian are charged at EUR 60 including VAT per trip.

Medication: once daily, no extra charge; from twice daily, flat fee of EUR 4 per treatment day.

Kennel cough: despite health measures and current vaccination, transmission between dogs remains possible, especially by respiratory route; certain agents or variants are not covered by vaccination. The owner acknowledges being informed of this group-living risk. Contamination during the stay alone does not make the boarding facility liable where there is no attributable fault. If death occurs during the stay, the owner may request an autopsy. The cost is borne by the owner unless Dog Attitude's liability is established.

☐ I authorise Dog Attitude to arrange necessary care under these conditions. *

MANDATORY VALIDATION - DATE, NAME AND SIGNATURE

Signed at:

On *:

Name of signatory *:

Client signature * - with 'Read and approved'

For Dog Attitude:

Fields marked * are mandatory. The check lists missing information; it does not prevent the PDF from being saved.

Check form

DISTANCE BOOKINGS: TWO PROCESSES

This annex explains the rules according to how the booking becomes final.

1 - NEW CLIENT: PRE-BOOKING

Any remote request is a pre-booking: it does not mean acceptance by Dog Attitude, final confirmation of the stay or the conclusion of a boarding agreement. The booking becomes final after documents and the pet's needs have been checked on site, then Dog Attitude expressly validates it. If this validation concerns a future stay, a deposit of one third may be paid to reserve the dates. If boarding begins on the same day, the stay is paid in full.

2 - REGULAR CLIENT: REMOTE CONFIRMATION

Dog Attitude may confirm a regular client's booking remotely and accept a bank-transfer deposit. When the parties commit remotely to the stay (including dates, plan and price), the agreement is concluded at a distance.

Only in this case, the consumer has a legal right of withdrawal for fourteen days from conclusion of the agreement. It may be exercised by using the form below or any clear statement sent to Dog Attitude by post or email.

3 - CANCELLATION: SEPARATE 45-DAY RULE

This commercial cancellation rule applies to every final booking and never replaces a legal right of withdrawal. Cancellation notified at least forty-five days before the first scheduled day of the stay gives rise to a credit note, not a refund.

Credit note: six months from cancellation. Under 45 days (including late bookings), the deposit is retained, subject to legal refunds and the exception below.
Dog's death before the stay: deposit refunded on veterinary proof, regardless of cancellation date. Force majeure: Civil Code, Article 1218.

STARTING THE STAY BEFORE THE END OF THE 14 DAYS

For a distance agreement, if the stay must begin before the end of the legal period, the client must make an express request and acknowledge the consequences provided by law.

MODEL WITHDRAWAL FORM

Complete and return only if you wish to withdraw from a distance agreement.

To: SAS DOG ATTITUDE 06, 454 chemin de l'Oratoire, 06250 Mougins

Email: raclin.sandrine@orange.fr

I/We (*) hereby give notice of my/our (*) withdrawal from the agreement for the following service:

Service and booking date: .....

Name of consumer(s): .....

Address: .....

Signature (paper notification only): .....

Date: ..... (*) Delete as appropriate.

BOARDING CONDITIONS AND EXTENSION

This annex forms an integral part of the boarding agreement for dogs, cats and ferrets.

1. DOCUMENTS TO PROVIDE BEFORE ANY BOARDING

Before any boarding, the owner or authorised representative must provide: a valid identity document, proof of address less than three months old, and the identification card or other evidence establishing ownership of the dog. Providing these documents is a condition of care. Dog Attitude checks the signatory's identity, address and relationship with the pet. Copies are retained only where necessary to manage the agreement or a possible dispute.

2. END OF STAY AND EXTENSION

The agreement fixes the start and end dates for every boarding period. Any extension must be requested and accepted by Dog Attitude before the end of the initial stay, paid in full in advance and covered by a new boarding agreement. A simple request, telephone call or message is not acceptance.

Without these three conditions - express agreement, advance payment and a new agreement - care ends on the originally scheduled date. The pet may not remain with Dog Attitude beyond that date; the owner must collect it or arrange collection by a designated person. This rule concerns only a stay that has reached its end without a contractual extension. It does not transfer ownership or declare the pet abandoned. Dog Attitude then takes appropriate measures for the pet's protection and applicable legal obligations.

IMPORTANT REMINDER

The owner remains responsible for the pet and for arranging collection on the agreed date. Any foreseeable difficulty must be reported without delay to Dog Attitude so that a possible extension can be considered and, if accepted, formalised before the stay ends.

SHARED BOARDING AND INDIVIDUAL ACCOMMODATION

This annex forms an integral part of the boarding agreement for dogs, cats and ferrets.

1 - COMPATIBILITY ASSESSMENT

The initial choice of shared boarding is subject to Dog Attitude's assessment. Compatibility is assessed before and during the stay, taking account of information provided, observed behaviour and safety and welfare requirements. The decision is based on objectively observed behaviour during the stay.

Sociability cannot be inferred merely because a dog occasionally meets or tolerates other dogs. It requires calm cohabitation and the ability to share space, material resources and human attention.

A dog is in particular incompatible with shared boarding where it repeatedly mounts, chases or persistently solicits another dog, especially a female, or displays protective, controlling or exclusive behaviour towards a resource or human interaction: food, water, bedding, toys, objects, space or attention from a person. Blocking another dog's approach, threats, chasing, attempted bites or bites may trigger a defensive reaction or conflict.

Dog Attitude may immediately remove the dog from the group, place it in individual accommodation and inform the owner as soon as circumstances allow.

2 - INDIVIDUAL ACCOMMODATION, SAFETY BOX AND SURCHARGES

Individual accommodation in the Park or a standard Box (excluding the Safety Box plan):

Where a dog must be accommodated alone following the compatibility assessment, the applicable price is explicit. Outside peak season: an additional EUR 6/day, making Park EUR 30/day and Box EUR 25/day. During peak season: Park EUR 40/day and Box EUR 35/day for one dog alone occupying a space that cannot be allocated to another animal.

These amounts correspond to the one-to-four-dog price grid: do not apply a doubled rate. Peak season: 1 July to 5 September and 15 December to 5 January inclusive.

The cost of individual accommodation is already included in the above rates.

The €26/day Safety Box plan is for reactive dogs, dogs prone to escaping or destructive dogs. A €6/day surcharge applies where reactivity towards people requires special care, making a total of €32/day. If destructive behaviour and reactivity require distinct additional interventions or constraints, the total surcharge may be increased to €12/day, making a total of €38/day, subject to the assessment below, without automatic addition.

The €6 daily surcharge is not applied cumulatively when the difficulties are covered by the same care arrangements, without requiring additional interventions or imposing additional constraints. If distinct constraints make boarding particularly demanding, the daily surcharge may be increased to €12, following an on-site assessment with the client and before acceptance for boarding is confirmed. The same service or constraint already included in the rate, in particular in the €26/day Safety Box plan, or in a surcharge may not be charged for twice. The reasons, daily amount and period of application are communicated to the client and require the client’s express agreement before acceptance for boarding is confirmed.

3 - RISKS INHERENT IN GROUP LIVING

The owner accurately declares the dog's sociability, history and behaviour. Even usually sociable dogs may react unpredictably during play, running, bumping, protection of a resource or an object, such as a pine cone.

Dog Attitude intervenes to separate dogs where the situation requires it. Shared boarding involves supervision suited to the animals' needs but does not amount to individual and continuous supervision of every dog.

Where an incident, injury or veterinary care results from a risk inherent in group living, without fault or breach attributable to Dog Attitude, costs concerning the pet remain the owner's responsibility. Inaccurate, incomplete or withheld information makes the owner responsible for consequences attributable to that information.

PRIOR DECLARATION - OBJECTS, TOYS AND SAFETY

This annex forms an integral part of the boarding agreement for dogs, cats and ferrets. It must be completed before the stay.

1. OWNER'S DECLARATION

Declare every known instance of taking or guarding a ball, toy or object, including one in a pocket, and every reaction when a person approaches, holds or takes back that object.

	No	Yes
- taking or guarding a ball, toy or object (including a pocket)	☐	☐
- growling, threat, attempted bite or bite when it is taken back	☐	☐
- chewing, destruction or swallowing of a ball, toy or object	☐	☐
- previous incident, injury, consultation or treatment	☐	☐

If yes, specify the known facts, context, date and measures already taken:

2. ITEMS BROUGHT AND INSTRUCTIONS BEFORE THE STAY

No toy, ball or object identified as risky may remain accessible without prior agreement and assessment by SAS DOG ATTITUDE 06. The owner reports items brought and any useful instructions. Not bringing an item does not remove the obligation to make the declaration above.

3. SAFETY MEASURES AND INFORMATION

According to observed facts and risk, SAS DOG ATTITUDE 06 may remove the object, stop access to toys, remove the pet from the group or adapt accommodation, including to an individual plan where justified. The owner is informed as soon as possible. These measures are neither a sanction nor a label applied to the pet; the applicable price remains that provided in the agreement.

4. SCOPE OF THE DECLARATION

Any omission or false declaration may be taken into account when assessing facts, causation and applicable legal responsibilities. It creates neither a general waiver for SAS DOG ATTITUDE 06 nor automatic liability, cost or penalty, and does not remove SAS DOG ATTITUDE 06's own obligations.

I certify that the declarations above are sincere and complete.

The Yes / No answers and validation of this annex are mandatory.