DOG ATTITUDE

PRE-REGISTRATION

SAS DOG ATTITUDE 06 - SIRET: 999 410 145 00018
454 chemin de l'Oratoire, 06250 Mougins
06 48 18 21 90 - raclin.sandrine@orange.fr

By appointment - Drop-off before 4 pm - Collection before 5 pm

Exceptionally until 6 pm by prior agreement. Closed Sundays and French public holidays.

1 - OWNER / AUTHORISED REPRESENTATIVE

Full name:

Capacity: ☐ Owner ☐ Representative

Company name:

Client SIREN:

Address:

Postcode:

Town / city:

Country:

Telephone:

Client email:

Emergency contact (name and telephone):

2 - ANIMAL DETAILS

Breed:

Animal name:

Species: ☐ Dog ☐ Cat ☐ Female ☐ Male

Date of birth:

Last vaccination:

Identification:

Last vaccination = the date the latest vaccinations were given (dd/mm/yyyy).
Useful information: health, history, treatment, allergies, behaviour, needs...

Identification evidence: I-CAD card in the owner's name, or ID with proof of address.
Please provide the supporting documents with your completed contract.

DOCUMENTS REQUIRED FOR CONFIRMATION

Identity document; proof of address less than 3 months old; ownership and vaccination documents.

Future stay: deposit of one third of the stay. Same-day admission: payment in full.

OWNER DECLARATION - COMPLETE ANIMAL PROFILE

All known information must be disclosed before the stay is confirmed.

DOGS - REPEATED MOUNTING AND SHARED BOARDING

Does your dog repeatedly or persistently mount other dogs,
even if sociable? An answer is required for every dog:

☐ Yes ☐ No

If YES: individual accommodation is mandatory, at the applicable rate (page 8).

Low season: Park EUR 28/day or Box EUR 25/day.
High season: Park EUR 40/day or Box EUR 35/day.
A sociable dog that repeatedly mounts other dogs is not suitable for shared boarding.

BEHAVIOUR, SOCIABILITY AND RISKS TO REPORT

☐ Sociable ☐ Reactive to dogs

☐ Escape-prone ☐ Destructive ☐ Aggressive ☐ Hyperactive

☐ Reactive to people ☐ Spayed ☐ Neutered

☐ Guards ball / toy / object ☐ Threatens / bites when object retrieved

☐ Chewing / destruction / ingestion ☐ Previous incident / injury / care

HEALTH, TREATMENT AND USEFUL INFORMATION

Vaccinations, last vaccination date, health, medical history, treatment, allergies, needs, habits and precautions:

Declaration confirmed by the owner / representative:

Date (dd/mm/yyyy):

The declaration must be truthful and complete. These boxes do not automatically classify the animal.

BOARDING OPTIONS - DAILY RATES

DOGS - Total per day according to the number of dogs

PARK 1 dog: EUR 22 | 2 dogs: EUR 40 | 3 dogs: EUR 50 | 4 dogs: EUR 60

BOX 1 dog: EUR 19 | 2 dogs: EUR 35 | 3 dogs: EUR 46 | 4 dogs: EUR 54

Dog housed alone, low season: Park EUR 28/day; Box EUR 25/day (+EUR 6/day included).

Dog housed alone, high season: Park EUR 40/day; Box EUR 35/day. No doubled rate.

High season: 1 July to 5 September and 15 December to 5 January inclusive.

Security Box: EUR 26/day - Mixed: EUR 27/day/dog - Heating: +EUR 6/night.

Cats: EUR 14/day/cat, at the manager's home, without a box. Bring the usual litter and food. Cats from the same household stay together, never with cats from another household. Ferrets: EUR 10/day/ferret.

DAY COUNT: arrival and departure days are charged. From the 10th to the 15th = 6 days.

Dates: dd/mm/yyyy. No drop-off or collection on Sundays or French public holidays.

BOARDING PERIOD 1 *

Payment: ☐ Cash ☐ Cheque ☐ Card

Bank transfer ☐

From: To: Option:

Rate (EUR) Days Total (EUR) Deposit (EUR) Balance (EUR)

ADDITIONAL SERVICES

Walk Quantity:

Grooming Size: - Select - Weight: kg Quantity:

Play Quantity:

Future stay: deposit of one third of the stay, rounded up to the next whole euro, without cents. Same-day admission: payment in full. A collection date is mandatory.

I - PARTIES AND RESERVATIONS

This contract is between Dog Attitude and the owner or their authorised representative. A returning client is one whose animal has already completed at least one definitively confirmed stay; all other clients are new. For new clients, any remote request is only a preliminary reservation, with no acceptance or final confirmation: confirmation takes place on site after the required information has been checked. For returning clients, remote confirmation and a deposit by bank transfer may be accepted under the applicable rules.

II - HEALTH RECORD AND VACCINATION REQUIREMENTS

Required vaccinations must be up to date and supporting evidence provided at least 8 days before arrival. Dogs: distemper, hepatitis, parvovirus, leptospirosis and kennel cough. Cats: feline leukaemia, cat flu and feline panleukopenia. Rabies: applicable regulatory requirements, particularly for animals arriving from abroad. Without valid evidence, the reservation cannot be definitively confirmed; the original health record must be handed over on arrival and remain available throughout the stay.

III - OWNER OBLIGATIONS AND RIGHT OF WITHDRAWAL

The owner or representative provides accurate information about the animal and the required documents. For new clients, a remote request is only a preliminary reservation: it is neither acceptance, final confirmation nor conclusion of a contract. The reservation is confirmed on site. Dog Attitude may accept remote confirmation for returning clients. New clients are never eligible for this procedure.

IV - LENGTH OF STAY

The contract specifies each period during which the animal is entrusted to Dog Attitude and the chosen option. Boarding is a care service with 24-hour on-call responsibility: both arrival and departure days are counted and charged, regardless of the times. If the animal is collected early, unused days are not refunded, except as provided by the termination clause. A credit may be granted by agreement between the parties, under the conditions set by Dog Attitude.

V - DOG ATTITUDE OBLIGATIONS / VETERINARY CARE

If the animal shows signs of illness, injury or a condition requiring medical advice, Dog Attitude may have it examined by the centre's veterinarian or, if necessary, another available veterinarian. Dog Attitude follows the medical prescriptions provided. Veterinary fees, medicines, examinations and care remain payable by the owner or representative. In a medical or surgical emergency, Dog Attitude is authorised to take immediate measures necessary for the animal's health or survival, even if the owner cannot be reached.

VI - PRICES AND PAYMENT TERMS

Prices are in euros and charged per day. For a future stay, a deposit of one third of the stay may be requested when booking, rounded up to the next whole euro without cents. A new client contacting Dog Attitude remotely only has a preliminary reservation and pays no deposit at that stage. When confirmation and admission take place on site on the same day, the stay is paid in full. For returning clients, Dog Attitude may accept remote confirmation and a deposit by bank transfer. The balance is paid as instructed by Dog Attitude and no later than collection of the animal.

VII - LIABILITY

The owner must hold civil liability insurance for their animal and remains liable for damage it causes, subject to any liability legally attributable to Dog Attitude. Group living and increased activity may cause tiredness, weight loss, minor injuries, worn paw pads or activity-related problems. The owner must disclose any known hyperactivity, destructive behaviour, escape tendency, aggression or vulnerability. Damage caused by the animal to facilities or equipment may be charged. Personal items brought in remain the owner's responsibility in case of loss or damage. Force majeure, unforeseen events and events inherent in the animal's nature or condition are assessed under the applicable legal rules.

VIII - TERMINATION / CANCELLATION

Dog Attitude may discontinue care if the animal's behaviour or condition makes care impossible or dangerous. If Dog Attitude cancels before the stay because it cannot provide the service, the deposit is refunded, subject to applicable statutory rights. If the owner ends the stay early, reserved days are not refunded unless mandatory law or Dog Attitude's agreement provides otherwise. Cancellation: the 45-day rule and six-month credit apply (page 6). If the dog dies before the stay begins, the deposit is refunded on veterinary evidence, regardless of the cancellation date. Statutory refunds remain due. Force majeure and its effects are assessed under Article 1218 of the French Civil Code and applicable rules, with no automatic refund. The statutory right of withdrawal, where applicable, and the client's other mandatory rights are preserved.

IX - MEDIATION AND DISPUTE RESOLUTION

After a prior written complaint has failed to achieve an amicable resolution, consumers may refer the matter free of charge to the consumer mediator. Agreement no.: D-26-6479. The parties retain the right to bring proceedings before the competent court.

REMOTE RESERVATIONS - ANNEX ON PAGE 6

New clients: a remote request is a preliminary reservation. Final confirmation follows document checks and Dog Attitude's express approval on site. Returning clients: a remotely confirmed reservation is governed by the rules for distance contracts.

X - BOARDING OPTION AND SHARED BOARDING

When the owner chooses shared boarding, although Dog Attitude offers an individual option, they acknowledge being informed of and accepting the risks inherent in group living and interactions between dogs.

Even where owners have declared their dogs sociable and Dog Attitude has assessed compatibility, an animal's behaviour can be unpredictable. Interactions during play, running, jostling, instinctive or defensive reactions, or protection of a resource can cause fear, distress, scratches, bites or other injuries.

These risks cannot be completely eliminated despite precautions, selection of dogs and the supervision normally provided by Dog Attitude. Where an injury results from a risk inherent in these interactions, without fault or breach attributable to Dog Attitude, veterinary fees and care remain payable by the owner.

An owner who does not wish to accept these risks may choose the individual option offered by Dog Attitude.

HEALTH AND AUTHORISATION FOR CARE

On arrival, the animal must be in good health and free from known contagious disease. Dog Attitude may refuse an ill or dangerous animal. Any health problem, ongoing treatment, serious condition or known particular risk must be reported and accompanied by the veterinary prescription where one exists.

If the animal needs a consultation, examinations, care or urgent medical or surgical intervention, the owner authorises Dog Attitude to take the necessary measures, even if the owner or emergency contact cannot be reached. Veterinary fees, medicines and care remain payable by the owner. Transport and handling for a veterinary visit by a boarding-centre representative cost EUR 60 including tax per trip.

Medication: once a day, no extra charge; from twice a day, a flat charge of EUR 4 per day of treatment.

Kennel cough: despite health measures and up-to-date vaccination, transmission between dogs remains possible, particularly through the respiratory route; vaccination does not cover some agents or variants. The owner acknowledges being informed of this group-living risk. Infection during the stay alone does not establish the boarding centre's liability without fault attributable to it.

If the animal dies during the stay, the owner may request a post-mortem examination. Its cost is payable by the owner, except where Dog Attitude is found liable.

☐ I authorise Dog Attitude to arrange the necessary care under these conditions. *

Choose one boarding option only *:

☐ Shared boarding: I accept the risks explained above.

☐ Individual accommodation.

MANDATORY CONFIRMATION - DATE, NAME AND SIGNATURE

Place: _____ Date *: _____

Signatory name *: _____

Client signature * - with "Read and approved"

For Dog Attitude:

Check the form

Fields marked * are mandatory. The check flags omissions; the PDF can still be saved.

REMOTE RESERVATIONS: TWO PROCEDURES

This annex explains the rules according to how the reservation becomes final.

1 - NEW CLIENT: PRELIMINARY RESERVATION

Any remotely submitted request is a preliminary reservation only: it is neither Dog Attitude's acceptance, final confirmation of the stay nor conclusion of a boarding contract. The reservation becomes final after documents and the animal's needs have been checked, followed by Dog Attitude's express approval. If this confirmation concerns a future stay, a deposit of one third may be paid to reserve the dates. If admission takes place the same day, the stay is paid in full.

2 - RETURNING CLIENT: REMOTE CONFIRMATION

Dog Attitude may remotely confirm a returning client's reservation and accept a deposit by bank transfer. When the parties commit remotely to the stay (including dates, option and price), a distance contract is concluded.

In this case, the consumer has a statutory right to withdraw within fourteen days of conclusion of the contract, using the form below or any unambiguous statement sent to Dog Attitude by post or email.

3 - CANCELLATION: THE SEPARATE 45-DAY RULE

This commercial cancellation rule applies to any confirmed reservation and never replaces a statutory right of withdrawal. Cancellation notified at least forty-five days before the first scheduled day of the stay gives rise to a credit, rather than a refund.

Credit: valid for six months from cancellation. With less than 45 days' notice, or if the reservation is made less than 45 days before the stay, the deposit is retained, except for a legally required refund or if the dog dies before the stay, supported by veterinary evidence. In that event the deposit is refunded regardless of the cancellation date. Force majeure is governed by Article 1218 of the French Civil Code.

STARTING THE STAY BEFORE THE 14 DAYS HAVE EXPIRED

For a distance contract, if the stay must begin before the statutory period ends, the client must expressly request this and accept the consequences provided by law.

MODEL WITHDRAWAL FORM

Complete and return only to withdraw from a distance contract. By doing so, I/we hereby give notice of withdrawal from the contract for the service stated below. A signature is required for paper notification only; any unambiguous statement may also be sent by post or email.

Service and booking date:

Consumer name(s):

Address:

Signature (paper notice):

Date:

To: SAS DOG ATTITUDE 06, 454 chemin de l'Oratoire, 06250 Mougins

Email: raclin.sandrine@orange.fr

BOARDING CONDITIONS AND EXTENSIONS

This annex forms an integral part of the boarding contract for dogs, cats and ferrets.

1 - DOCUMENTS TO PROVIDE BEFORE ANY STAY

Before any stay, the owner or representative must provide valid identification, proof of address less than three months old and an official document establishing ownership of the dog.

Providing these documents is a condition of care. Dog Attitude verifies the signatory's identity, address and connection with the animal. Copies are retained only as necessary for management of the contract or any dispute.

2 - END OF STAY AND EXTENSIONS

The contract sets the start and end dates of each period of care. Any extension must be requested and accepted by Dog Attitude before the original stay ends, paid in full in advance and covered by a new boarding contract. A simple request, telephone call or message does not constitute acceptance.

Without these three conditions - express agreement, advance payment and a new contract - care ends on the date originally agreed. The animal cannot remain at Dog Attitude beyond that date; the owner must collect it or arrange collection by a person they appoint.

This rule concerns only an extension without a contractual extension agreement. It neither transfers ownership nor declares the animal abandoned. Dog Attitude then takes appropriate measures to protect the animal and comply with applicable legal obligations.

3 - VACCINATION EVIDENCE AND HEALTH INFORMATION

Rabies: applicable regulatory requirements, particularly for dogs, cats and ferrets arriving or returning from abroad; first vaccination: 21 days and formalities according to origin. During a visit, Dog Attitude checks vaccinations directly. Without a prior visit, send a readable photograph of the health-record page showing valid vaccinations, with all required information in a single email. Otherwise the reservation cannot be definitively confirmed. The original record is handed over on arrival and remains available during the stay. Worming and parasite prevention are strongly recommended.

IMPORTANT REMINDER

The owner remains responsible for their animal and for arranging collection on the agreed date. Any foreseeable difficulty must be reported to Dog Attitude promptly so that a possible extension can be considered and, if accepted, formalised before the stay ends.

SHARED BOARDING AND INDIVIDUAL ACCOMMODATION

This annex forms an integral part of the boarding contract for dogs, cats and ferrets.

1 - COMPATIBILITY ASSESSMENT

The choice of shared boarding is subject to Dog Attitude's assessment. Compatibility is assessed before and during the stay, taking account of the information provided, observed behaviour, safety and welfare requirements. Decisions are based on behaviour objectively observed during the stay.

Sociability cannot be inferred merely because a dog passes or occasionally tolerates other dogs. It requires harmonious cohabitation and the ability to share space, material resources and human attention.

In particular, a dog is incompatible with shared boarding if it repeatedly mounts, pursues or persistently solicits another dog, particularly a female, or protects, controls or exclusively seeks a resource or human interaction: food, water, bedding, toys, objects, space or attention from a present person. Blocking another dog, chasing it, threats, pursuits, attempted bites or bites may trigger a defensive response or conflict.

Dog Attitude may then immediately remove the dog from the group, house it alone and inform the owner as soon as circumstances permit.

2 - INDIVIDUAL ACCOMMODATION RATES

If a dog must be housed alone following the compatibility assessment, the applicable rate is explicit. Low season: EUR 6/day supplement, giving Park EUR 28/day and Box EUR 25/day. High season: Park EUR 40/day and Box EUR 35/day for one dog alone, in a space that cannot be allocated to another animal.

These amounts match the price list on page 3: do not apply a doubled rate. High season: 1 July to 5 September and 15 December to 5 January inclusive.

3 - RISKS INHERENT IN GROUP LIVING

The owner accurately declares the dog's sociability, history and behaviour. Even usually sociable dogs may react unpredictably during play, running, jostling or protection of a resource or an object such as a pine cone.

Dog Attitude intervenes to separate dogs when necessary. Shared boarding involves supervision adapted to the animals' needs, rather than individual, constant supervision of each dog.

Where an incident, injury, care or veterinary fees result from a risk inherent in group living, without fault or breach attributable to Dog Attitude, the animal-related costs remain payable by the owner. Inaccurate, incomplete or undisclosed information may engage the owner's liability for consequences attributable to them.

4 - SECURITY BOX AND SUPPLEMENT CONDITIONS

The cost of housing alone is already included in the rates on this page. The Security Box option at EUR 26/day is for reactive, escape-prone or destructive dogs. A EUR 6/day supplement applies where reactivity towards people requires special handling: EUR 32/day in total. If destruction and reactivity require distinct additional interventions or constraints, the total supplement may reach EUR 12/day: EUR 38/day in total, with no automatic accumulation. The EUR 6/day supplement is not charged twice for the same care. An increase to EUR 12/day requires an on-site assessment with the client before admission is confirmed. The same service or constraint already included in a rate or supplement cannot be charged twice. The reasons, daily amount and period are communicated to the client and require their express agreement before admission is confirmed.

PRIOR DECLARATION - OBJECTS, TOYS AND SAFETY

This annex is part of the boarding contract for dogs, cats and ferrets. Complete it before the stay.

1. OWNER DECLARATION

Declare any taking or guarding of a ball, toy or object, including in a pocket, and any reaction when a person approaches, holds or retrieves the object.

☐ No ☐ Yes

2. ITEMS BROUGHT IN AND INSTRUCTIONS BEFORE THE STAY

No toy, ball or object identified as a risk may remain accessible without prior agreement and assessment by SAS DOG ATTITUDE 06. The owner reports the items brought in and useful instructions. Bringing no items does not remove the obligation to make the declaration above.

If Yes: known facts, context, date and helpful measures (attach a sheet if necessary).

3. SAFETY MEASURES AND INFORMATION

Depending on observed facts and risk, SAS DOG ATTITUDE 06 may remove an object, stop access to toys, remove the animal from the group or adapt accommodation, including individual boarding if justified. The owner is informed as soon as possible.

These measures are neither a sanction nor a classification of the animal; the applicable rate remains that provided in the contract.

4. SCOPE OF THE DECLARATION

Any omission or false declaration may be taken into account when assessing the facts, causation and legally applicable liability. It creates no general release of SAS DOG ATTITUDE 06 from liability, no automatic charge or penalty, and does not release SAS DOG ATTITUDE 06 from its own obligations.

I certify that the statements above are truthful and complete.

Owner / representative name:

Date:

Signature:

The Yes / No answer and confirmation of this annex are mandatory.